



## Quick Service Restaurant (QSR)

Quick Service Restaurants have always been a mainstay in American business and American eateries for over 100 years. They have, and will continue to survive bad economies, pandemics, and changes in demand.

A recent Deloitte report on the QSR industry found that efficiency including takeout and delivery orders will continue to increase. The study also uncovered that “diners savor a cohesive digital experience,” so employees need to be up to speed with the latest in technology for touch-less payments and applications.

The good news is that you don’t have to go it alone preparing for these changes. We at Gecko Hospitality strive to stay ahead of the constant change in the QSR industry with a inventory of qualified, professional candidates ready to serve.

### Quality, Vetted Candidates

Gecko Hospitality ensures that management candidates are professionally screened and have the knowledge of where the QSR segment of the hospitality industry is heading. Our success is built on helping you to ensure your success. You want the best so we provide the best!

### Candidates for a Changing World

The quality of management candidates you need for the “new world” of QSR is changing. Providing reliable, dependable job candidates is just one of the ways we keep our clients satisfied.

### Superstar Recruiters

Gecko Hospitality only works with professionals who are CPC-certified, and have the required experience, expertise, and connections to ensure your best hire. We use the best so we can send you our best.

### QSR Operators Face Challenges Connecting with Qualified Candidates

The pace of growth for the QSR industry is faster than many operators can keep up with. In fact, three out of four QSR operators say recruitment and retention is their toughest challenge despite employment gains. It’s not necessary to waste time and money going it alone. Let Gecko Hospitality help connect you with the people you need.

# Gecko Hospitality knows that exceptional customer service is the number one reason people use QSRs

Consumers want the convenience but also expect a great customer service experience. Customer service is the catalyst that drives the success of QSRs. Providing great customer service begins with having the right employees and competent managers.

Measuring the success of customer service in real time in QSRs is a necessity to be competitive in today’s market. Positive instant feedback through phone apps and social media sites allows you to continually grow and profit from your QSR enterprise. Gecko Hospitality understands your market and provides the right candidates that understand it too!

Excellent customer service in the pandemic and post-pandemic era requires more than a smile and a friendly face. To satisfy today’s customer service demands requires excellence in the QSR continually focusing on speed, convenience and safety.

Gecko Hospitality works closely with QSR operators to help customize the qualities of the desired candidates needed. There is a sincere focus on doing all we can do to ensure success in the QSR space of the hospitality industry.

Hiring the right talent for your QSR is simply a smart way to do business. Let Gecko Hospitality help you with getting the right talent to you.

### Gecko Hospitality Recruits the Following Qualified Candidates:

- Area Manager
- Assistant Restaurant General Manager
- Director of Human Resources
- Director of Recruiting
- Director of Sales and Marketing
- Managing Partner
- Restaurant General Manager
- Restaurant Manager
- Training Manager
- Vice President of Operations